

# Proclamation

BOARD OF SUPERVISORS COUNTY OF ALAMEDA STATE OF CALIFORNIA

## HONORING 2-1-1 ALAMEDA COUNTY

WHEREAS, every hour of everyday, someone in Alameda County searches for services, from substance abuse treatment to care for a child or an aging parent, and unfortunately many non-emergency inquiries tie up 911 emergency lines; and

WHEREAS, in Alameda County more than 1,350 community agencies provide health and human service programs, and 2-1-1 is the new non-emergency phone number that is available to residents for quick, free access to information about community, health and disaster services; and

WHEREAS, 2-1-1 is designed to relieve the burden on the 911 service posed by non-emergency calls; and

WHEREAS, 2-1-1 callers receive personalized information from a live phone Resource Specialist who can answer questions about a variety of nonprofit and government services and agencies and help callers find out where to go to volunteer or donate to their favorite cause; and

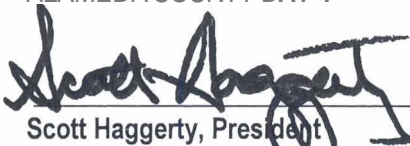
WHEREAS, in times of disaster, 2-1-1 can be mobilized as a central point for disseminating public information, and after the danger has passed, 2-1-1 helps victims secure recovery assistance and helps members of the public to donate or volunteer to help in recovery efforts; and

WHEREAS, 2-1-1's powerful search engine is available online for people who want to search its service database, and services can also be found in 2-1-1's published directory: "The Big Blue Book: Directory of Human Services for Alameda County"; and

WHEREAS, beginning July 1, 2007, 2-1-1 service was made available 24 hours a day from all land lines in the county when someone needs assistance in situations that are not life-threatening, and all cell phone carriers will also provide access to 2-1-1; and


WHEREAS, Alameda County is committed to recognizing and honoring those individuals who dedicate themselves to the best ideals of public service, and the staff members of Eden I&R's 2-1-1 Alameda County are such worthy citizens; and

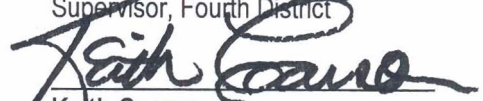
NOW, THEREFORE, BE IT PROCLAIMED, that this Board of Supervisors, County of Alameda, State of California, does hereby commend I&R's 2-1-1 Alameda County for outstanding service, leadership, and commitment to area residents, and do hereby declare February 11, 2008 to be "2-1-1 ALAMEDA COUNTY DAY".

  
Scott Haggerty, President  
Supervisor, First District

  
Alice Lai-Bitker, Vice-president  
Supervisor, Third District

  
Gail Steele  
Supervisor, Second District

  
Nate Miley  
Supervisor, Fourth District

  
Keith Carson  
Supervisor, Fifth District

