

# Alameda County Summary By City

7/1/2010 Through 6/30/2011; 2-1-1

	<sup>1</sup> Total Calls	<sup>2</sup> Client Calls	<sup>3</sup> General Calls	<sup>4</sup> Un- duplicated Clients	Disabled Clients	Male Clients	Female Clients	<sup>5</sup> Youth Under 18	Single Mom W/ Minor Children	Referrals Housing Service	
Alameda	2970	1099	1871	580	226	127	453	265	171	791	4967
Albany	166	108	58	49	13	8	41	18	9	44	273
Berkeley	5963	1919	4044	938	417	260	678	331	245	1143	9880
Castro Valley	1537	550	987	313	100	64	249	165	94	402	2815
Dublin	401	241	160	152	48	30	121	68	44	95	767
Emeryville	433	275	158	143	55	35	108	52	35	232	746
Fremont	5070	1902	3168	1099	360	253	846	591	338	1349	9242
Hayward	13367	5107	8260	2771	854	574	2197	1585	984	4088	24121
Livermore	2383	1083	1300	591	170	132	459	369	201	408	4179
Newark	1043	474	569	267	79	61	206	181	94	364	1944
Oakland	51680	17418	34262	8863	3214	1985	6877	4466	3148	16889	87271
Piedmont	13	0	13	0	0	0	0	0	0	0	22
Pleasanton	1124	420	704	227	50	48	179	117	69	207	2016
San Leandro	6778	3085	3693	1557	437	312	1245	815	527	2577	12472
San Lorenzo	752	296	456	172	58	32	140	91	60	229	1381
Sunol	7	3	4	2	0	0	2	0	0	0	18
Union City	1764	866	898	501	149	89	412	289	189	647	3478
Other	10890	875	10015	649	222	150	499	233	160	1380	6328
<b>Grand Total:</b>	<b>106341</b>	<b>35721</b>	<b>70620</b>	<b>18874</b>	<b>6452</b>	<b>4160</b>	<b>14712</b>	<b>9636</b>	<b>6368</b>	<b>30845</b>	<b>171920</b>

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of children under the age of 18 living with the Unduplicated Clients.