

Alameda County Summary By City

11/1/2010 Through 11/30/2010; 2-1-1

	¹ Total Calls	² Client Calls	³ General Calls	⁴ Un- duplicated Clients	Disabled Clients	Male Clients	Female Clients	⁵ Youth Under 18	Single Mom W/ Minor Children	Referrals Housing Service	
Alameda	210	56	154	45	18	6	39	26	15	15	397
Albany	17	13	4	9	2	1	8	2	2	2	11
Berkeley	661	320	341	107	44	27	79	52	42	48	997
Castro Valley	125	48	77	34	12	7	27	22	12	41	192
Dublin	28	15	13	11	2	3	8	6	4	4	50
Emeryville	37	25	12	17	7	4	13	6	5	15	42
Fremont	378	133	245	107	39	19	88	62	43	70	665
Hayward	1033	370	663	299	85	56	243	201	121	222	1904
Livermore	168	66	102	57	16	7	50	41	21	16	305
Newark	90	48	42	40	16	7	33	28	14	32	166
Oakland	4242	1429	2813	1134	403	214	920	635	459	1037	7364
Piedmont	1	0	1	0	0	0	0	0	0	0	2
Pleasanton	99	42	57	30	10	5	25	15	4	55	148
San Leandro	513	203	310	160	51	16	144	89	65	200	928
San Lorenzo	54	25	29	19	7	3	16	10	5	24	108
Sunol	1	1	0	1	0	0	1	0	0	0	9
Union City	136	68	68	56	14	4	52	37	25	17	277
Other	688	53	635	47	18	10	37	16	10	70	396
Grand Total:	8481	2915	5566	2173	744	389	1783	1248	847	1868	13961

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of children under the age of 18 living with the Unduplicated Clients.