

# Alameda County Summary By City

7/1/2010 Through 7/31/2010; 2-1-1

	<sup>1</sup> Total Calls	<sup>2</sup> Client Calls	<sup>3</sup> General Calls	<sup>4</sup> Un- duplicated Clients	Disabled Clients	Male Clients	Female Clients	<sup>5</sup> Youth Under 18	Single Mom W/ Minor Children	Referrals Housing Service	
Alameda	218	81	137	56	24	9	47	26	14	52	335
Albany	14	13	1	8	3	2	6	4	2	11	18
Berkeley	465	157	308	110	46	28	81	36	28	98	749
Castro Valley	110	43	67	32	13	7	25	11	6	37	203
Dublin	31	22	9	18	4	6	12	6	5	19	61
Emeryville	40	29	11	20	8	5	15	9	6	26	69
Fremont	326	101	225	87	30	18	69	44	28	106	624
Hayward	966	367	599	296	89	45	251	173	114	284	1927
Livermore	157	79	78	61	15	15	46	38	25	43	221
Newark	71	31	40	24	4	4	20	19	7	13	133
Oakland	3692	1299	2393	1013	373	197	816	546	405	1373	6720
Piedmont	1	0	1	0	0	0	0	0	0	0	0
Pleasanton	83	30	53	25	6	4	21	13	8	18	139
San Leandro	542	270	272	189	54	44	145	102	68	189	1125
San Lorenzo	49	23	26	19	5	2	17	11	9	19	104
Sunol	0			0	0	0	0	0	0	0	0
Union City	149	76	73	63	21	15	48	34	24	37	304
Other	814	71	743	64	18	14	50	24	16	112	491
<b>Grand Total:</b>	<b>7728</b>	<b>2692</b>	<b>5036</b>	<b>2085</b>	<b>713</b>	<b>415</b>	<b>1669</b>	<b>1096</b>	<b>765</b>	<b>2437</b>	<b>13223</b>

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of children under the age of 18 living with the Unduplicated Clients.